



Payment Options & Billing

Payment Options

Nanofibre Networks' bills can be paid by a cheque, credit card, online at the participating banks, or Pre-Authorized Payment Plan from a Credit Card.

Cheque payment

Please note your account number on the cheque and send your payment to

Nanofibre Networks Inc.
1164 Windermere Loop Rd
Invermere, BC
V0A 1K3

Online banking

Click on the name of your bank to log in and pay your bills online.

If you first need to register for your bank's Internet banking, have your bill handy. You'll need your NanoFibre Networks account number.

[Bank of Montreal](#)

[Scotia Bank](#)

[CIBC](#)

[ATB](#)

[Credit Union](#)

[President's Choice](#)

Credit Card Pre-authorized Payment Plans

Call 1-888-342-7317 Monday through Friday 8:30 am – 5:00 pm MST.

Billing

NanoFibre networks bills for services in advance from the 16th in current month to the 15th in the next month.

On your first bill you will see charges associated with the Network Connection and Service Activation, your service plan(s) charge(s) which will be prorated for the number of days in the first month that you received our service, plus the next month in advance and any per usage based charges incurred in the first month such as Long Distance calls, Over Limit Web usage, etc.

The applicable fees, equipment costs and services you subscribe to are payable by the due date indicated on your bill. Payments made after the statement date on your bill will be reflected on your next bill. Amounts owing after the due date are subject to a late payment interest charge calculated on the outstanding amount at 2% per month (26.8% per year) until paid in full.

A ²**Late Payment Charge** may be applied to any unpaid balance 30 days after the billing date. Payments sent by mail are credited the day we receive them. The late payment charge for your service will be printed on a bill two months after the late payment occurred.

NanoFibre will not suspend service for a disputed amount unless there are reasonable grounds to believe the dispute is to avoid or delay payment. If your service is deactivated because you haven't paid your bill, reconnection charges apply.

You agree to pay **NSF Fee** of **\$30.0** if your credit card is denied or if your cheque is returned due to non-sufficient funds.

²Late payment Charge may vary depending on the outstanding amount but can not be less than \$15.00.